

# Hosted Virtual Desktops Reduce Management and Increase Productivity and Security

## REDUCE MANAGEMENT

Hosted virtual desktops eliminate expensive time consuming desktop software upgrades and simplify the maintenance of desktop software.

## YOUR DESKTOP FROM ANY DEVICE

You can now access your desktop, applications, and data from your PC, MAC, iPad or Android Tablet, Thin Client or Mobile Device. Your same applications and data running on as many devices as you want.

## INCREASE PRODUCTIVITY

Eliminate end user downtime and increase desktop reliability with fewer helpdesk calls. Virtual desktops have built-in disaster recovery with assurance of an immediate and accurate back-up of user data.

## INCREASE SECURITY

Your data is safe and always backed-up in our Private Cloud so you can rest assured your data is safe and secure.



Hosted virtual desktops in the Cloud is a powerful way to centrally manage end user desktops and applications and a more cost effective approach to desktop virtualization than complex in-house VDI solutions.

ICC Global Hosting's virtual desktops include a complete Windows 7 user experience including all the standard and custom applications required for almost any user. Our virtual desktops integrate with your existing Active Directory and network file storage, or we'll provide the hosted Active Directory and storage for a complete Private Cloud solution.

When you host your desktops with ICC Global Hosting, the result is a savings of time and money all while simplifying operations and increasing productivity. Your IT staff can focus on strategic initiatives and eliminate the daily maintenance of desktops.

**Reduced Desktop Management**  
**Access from Any Device, Anywhere, Any Time**

**Increased Productivity**

**Extended Hardware Replacement Lifecycles**

**Consistent End User Experience**  
**Simplified Remote Access and Remote Office Support**

**Increased Data Security**

**Energy Conservation for *Green* Initiatives**

Our clients benefit from implementing our hosted desktop service without incurring their own capital expenditure in infrastructure or virtualization resources. This results in moving desktop expense from a Capital Expenditure (CapEx) to an Operations Expense (OpEx), making their desktops a consistent budgeted fixed expense.

Whether in the office or a remote location our hosted virtual desktops provide a fully functional Windows experience with access to a user's files and applications from any device, from anywhere, and anytime - your own Private Desktop Cloud with ICC Global Hosting.



[www.iccglobalhosting.com](http://www.iccglobalhosting.com)

Phone 800-844-7844

See for yourself.  
Contact us for a  
**Free Virtual Desktop  
Evaluation**

#### TECHNICAL SUPPORT

At ICC Global Hosting our only business is providing Desktops as a Service. ICC Global Hosting has delivered the highest level of customer support and services for over 28 years.

#### DESKTOP IMAGE

Desktop images are customized for every client's specific end user needs. Desktops include the latest versions of Microsoft Office, your custom applications, standard desktop applications, and anti-virus. ICC manages the updates and patches keeping your desktop current.

#### HARDWARE REQUIREMENTS

Virtually any endpoint device may be used to access your hosted desktop including multi-monitor support and printing. No hardware is required onsite since all the hardware and software is owned by ICC and located in our hosting center.

For more information visit our website at:  
[www.iccglobalhosting.com](http://www.iccglobalhosting.com)

## Flexible Access to All Your Applications

ICC's hosted virtual desktops provide access to all of your applications with performance and flexibility as good or better than your physical desktops, and without the desk side support problems. ICC can manage your desktops and applications in the Cloud while your users' satisfaction improves with better performance and reliability.

## What's the Best Platform for You?

One size doesn't fit all, and ICC provides multiple virtual desktop platforms to meet your users' needs. From task workers to power users, or kiosks to remote office workers; we can support your needs and will customize a solution that fits.

ICC has done the technology testing and evaluating and can simplify desktop virtualization through our assessment of your environment. We own the infrastructure and eliminate your capital investment.



## Securing Your Data

ICC's hosted virtual desktops store individual user data on network storage in your datacenter or ours securing your users' data with required back-up procedures to assure data security. Application and data access control is managed by Active Directory and connections are always encrypted. Your data is safe in ICC's SSAE 16 certified hosting center

## Business Continuity and Disaster Recovery

Business continuity is built-in with access to your desktops from your office, a recovery site, or remote access. Your disaster recovery posture is greatly enhanced with remote access to your desktops and applications. Whether you experience a declared emergency or just facing a snow or ice storm, your employees can get to their familiar desktops, applications, and data with secure access from any device, anywhere, and any time.

## Host Your Applications and Desktops

Hosted applications and desktops can reduce management and increase security of both your applications and desktops and provide the highest performance possible for client-server or even web based applications. Hosted applications and desktops communicate at server speeds within our hosting center processing user commands at data center speeds and inside the hosting center providing faster application response and enhanced security. Create your own "Private Cloud" including your applications and desktops and eliminate your management and security concerns.



[www.iccglobalhosting.com](http://www.iccglobalhosting.com)

Phone 800-844-7844